Remote Management of Networked AV Equipment

Without centralized AV management, support personnel are constantly reacting to problems, since they have no means of remotely diagnosing equipment issues or viewing system performance metrics.

It happens far too often: A company or educational institution invests in AV equipment, only to find that they are constantly chasing issues due to the lack of a centralized system for monitoring and managing the equipment. Even more frustrating for support personnel, they must visit each room in person to troubleshoot problems, since they have no way to communicate remotely with the AV equipment.

IT and AV managers can improve their response times and end users will reduce the amount of lost productivity while waiting for meeting room equipment to function.

RMS Enterprise Scheduling facilitates the timely start of meetings by allowing users to preconfigure the room and by integrating room scheduling with Outlook.

RMS Enterprise is scalable client/server based software for IT and AV managers that provides remote management capabilities for AV assets and building systems. The software features a user-friendly dashboard making it easy to centralize the management and monitoring of AV equipment, lights, HVAC and other building functions. This allows end users to proactively maintain AV devices before a bulb burns out or receive immediate notification when a display goes offline.

AMX also offers an RMS Software Maintenance Agreement that's available for annual renewal and provides organizations with a program that makes it easy to keep RMS current and provides access to AMX's award-winning Technical Support.

RMS Enterprise also features the RMS Enterprise Scheduling Interface, which improves the efficiency of meeting spaces and technology by allowing users and support personnel to schedule meeting spaces, preconfigure room technology for upcoming meetings, and place rooms in low power mode when not in use.

The large investment you've made in beautiful, state-of-the-art AV technology throughout your enterprise is worthless if it's not working. RMS Enterprise is a simple and effective answer to maximize your technology ROI 24/7/365.

Visit www.amx.com for more information.

RMS Enterprise at a Glance

➢ **Widget-Based GUI:** RMS Enterprise includes a fully customizable dashboard layout for each secure user, including visual bar graphs, user-defined status and notifications, and Hotlists displaying all current system exceptions and issues.

➢ **Enterprise Architecture:** RMS Enterprise provides large scale management for users, roles, and, tracking user activities including an audit trail of who performed each activity and when it was completed. The server software supports authentication, encryption and protection from cross-site scripting to prevent security threats.

➢ **Energy Management Features:** Track and display information on energy usage for monitored assets. Optimize energy utilization by placing equipment in standby mode.

➢ **Scheduling & Calendaring:** Schedule room automation, reserve rooms from AMX touch panels, and display important appointment information. Fully integrated with popular scheduling systems (Exchange, Lotus Notes & more).

Energy Widgets are location-based and display a summary of energy consumption for the currently selected Location by Location and Asset and Type.

The **Hotlist Widget** displays all current system exceptions and issues that need to be addressed in the RMS system.

Schedule system-wide events on a recurring basis to save energy and extend device life.

System Status provides quick views of device parameters in a graphical format.

The **Location Control** widget displays a tree listing of assets and asset control functions specific to the currently selected Location.

The **Dashboard** is customizable – add and remove Widgets, and arrange their placement.